

TOWN OF NECTAR WATER DEPARTMENT

14795 State Highway/ P. O. BOX 235

CLEVELAND, AL 35049

www.townofnectar.com

205-559-7780 (Office)

205-559-8151 (Fax)

877-578-3854 (Telephone Payments)

September 19, 2023

**Mayor:
Rickey Box**

**Town Clerk:
Kristel Jones**

**Town Clerk Assistant:
Whitney Narrell**

**Council:
Cyndia Gilbreath
Jeannie Box
Katie Burns
Derick Coker**

Dear Water Customer:

This is to inform of our current water rates, and to make aware of our last increase. Beginning January 01, 2024, the usage of 0-2,000 gallons of water, the rate will be \$33.86 plus 4% utility tax. All usage over 2,000 gallons of water, the rate will be an addition \$8.75 per each one-thousand gallons of water plus 4% utility tax.

If you have any questions, please feel free to contact us.

**Thank you,
Rickey Box**

TOWN OF NECTAR

14795 St Hwy 160/ PO Box 235

Cleveland, AL 35049

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Effective: January, 2024

Water rates:

0-2,000 gallons	\$33.86
Each additional 1,000 gallons	\$8.75
<u>4% UTILITY TAX TO BE ADDED</u>	
Debit/Credit card processing	2.5%
ACH	\$1.30
IVR	\$1.60
Fire Donation	\$5.00

Effective: September, 2023

Fees

Tap (When five (5) or more are purchased at the same time/ \$1,250.00 each) Otherwise	\$1,500.00
Move existing meter (long or short side)	\$250.00
Security Deposit (Land Owner)	\$175.00
Security Deposit (Renter)	\$250.00
Security Deposit Transfer	\$50.00
Tampering (Cost of repairs, materials, plus	\$100.00
Meter Box (Continuously destroyed/in need of replacement)	\$100.00
Service Fee	\$50.00
Request turn off and on, under a two-month period	\$25.00
Not paid by the 15 th day (Penalty)	15%
Not paid on the 25 th day (Delinquent)	\$25.00
Reconnect	\$75.00
4 th Reconnect in a 12-month period	\$100.00
Reconnect after hours	\$100.00
Return Check	\$30.00

HELPFUL HINTS

Leaks are frequently the cause of excessive water consumption / high water bills. Please note the following:

- TOILET FACILITIES ARE RESPONSIBLE FOR 75% OF ALL LEAKS.
A slow leak- can waste 30 gallons a day
A medium leak- can waste 250 gallons (\$2.18 a day)
A large leak/constant flow of water- can waste 4,000 gallons (\$35.00 a day)
- A SMALL FAUCET DRIP WILL WASTE 30 GALLONS DAILY, OR 900 GALLONS MONTHLY.
- A LEAK, THE SIZE OF A PIN (1/32 INCH) WILL WASTE 170 GALLONS DAILY, OR 5,100 GALLONS MONTHLY.
- A LEAK, THE SIZE OF A REGULAR KNITTING NEEDLE (1/16 INCH) WILL WASTE 970 GALLONS DAILY, OR 29,100 GALLONS MONTHLY.
- A LEAK, THE SIZE OF THE THICKNESS OF A STANDARD DECK OF PLAYING CARDS (1/8 INCH) WILL WASTE 3,600 GALLONS DAILY, OR 108,000 GALLONS MONTHLY.

In addition, there are many common practices, which results in waste of water in the home. These practices naturally add unnecessary cost to the water bills. A few common practices are listed below:

- RUNNING THE WATER CONTINUOUSLY UNTIL IT'S COLD / HOT, WHILE SHAVING, WASHING FACE, HANDS, OR BRUSHING TEETH.
- RUNNING WATER CONTINUOUSLY WHILE WASHING DISHES.
- USING THE WASHING MACHINES FOR LIGHT WASHES.
- ALLOWING FAUCET TO DRIP FROM A SEEMINGLY SMALL LEAK.
- IMPROPERLY WATERING LAWNS AND FLOWERS.

Avoiding these seemingly insignificant practices to help keep your water bill down.

HOW TO CHECK FOR LEAKS:

1. MAKE SURE ALL WATER IS TURNED OFF IN THE HOUSE AND ANY OUTSIDE FAUCETS.
2. GO TO THE METER AND LIFT THE LID.
3. IF THE LEAK INDICATOR IS SPINNING, THERE IS A CUSTOMER SIDE LEAK BETWEEN THE METER AND THE HOUSE.
4. WRITE DOWN THE READING AS SHOWN ON THE METER AND SUBTRACT THE PRESENT READING ON YOUR CURRENT BILL TO SEE THE CONSUMPTION TO DATE.